

Privacy Notice

Dear Client,

We hereby inform you that we store and process your personal data for the purpose of billing, communication, handling of quality complaints and for other cases explained in detail below. For the transparency of the mentioned data processing, we compiled a notice in which we list the things we do and their reasons in detail. If you have any question or if you would like to exercise your rights (to be informed, modification, erasure, etc.) under General Data Protection Regulation (Articles 12 to 23), please do not hesitate to contact our assigned colleague.

The controller of personal data is ORTOFIT 2011 Kft.

Our registered seat: 9200 Mosonmagyaróvár, Zichy M. utca 2. 1. em. 7.,
The company was registered under 08-09-022046 by Győr-Moson-Sopron County Court
Our tax number: 23414590-2-08

We might need to process your personal data when:
you sign a contract with our company,
order a service or product,
apply for our job offer,
browse our website and
schedule an appointment on our website.

You can find out more about each data processing in this Notice. The purposes of the processing are the provision of services, invoicing, documentation of payments, compliance with accounting laws and communication with you.

Data relating to contract and billing:

We will process the following data when we make a contract with you. You commission our company to preform service.

These data can be your name, address, phone number, tax number, registration number of your private enterprise, date and time of purchase, name, quantity and purchase price of the purchased product or service, method of payment. We store the data for a period set out in the accounting law.

Data transfer: For the process of invoices, we use the services of an independent accountancy firm, thus we share your name, address, phone number, tax number, date and time of purchase, name, quantity and purchase price of the purchased product or service and the method of payment with them.

If the services are payed with debit card, we share your payment identification, the sum, date and time of the transaction with the service provider who provides the terminal or the online payment platform.

Data processing relating to dental care

We store healthcare data about you relating to dental care. This is our statutory obligation, and it is also necessary for the performance of the contract. These data are generated during dental treatment, or you share them with us when we take your medical history. These data include X-rays, the fact of possible allergies, pain and haemostasis management, type of diseases affecting anaesthesia, dental impression, implants, type and number of implants. During the making of implants, crowns, bridges, etc. we send dental impressions to the dental technician. We transfer the number of implants to the central register in compliance with our statutory obligations.

We store healthcare data for a period set out in the law.

Processing in the context of communication:

For an appointment for dentistry treatments, or if we would like to contact with you, or in order to that we could inform you about any changes and we could provide personalised services, we process your name, e-mail address, date, time, and if you contacted us, we also process your other personal data provided in the message. This data processing is the company's legitimate interest. In this case, we will erase your personal data only at your request (if it is not against the law).

You can also contact us through a customer agency that has a contract with our company and is acting on our behalf. The customer agency will know your name, address, the date and nature of treatment as well as the price of treatment.

Data processing relating to pick up service:

In order to that you can get to consulting-room comfortably, you can also use our pick up service. In this case, we will transfer your data to our driver. We will share your name, phone number, the address of your accommodation, the time of your arrival and departure with him. We will also let him know the date of the dental treatments. We only process these data in connection with the service and only for the time of the service. This data processing is related to the ordered services, and the data processing is necessary for the performance of the contracts.

Handling of quality complaints:

When you have any quality complaint about one of the services, or when we take back the product, we will process the data for the purposes of this. This is necessary for us to meet the obligations included in the contract and the guarantee. In this case, we will process the following data: Your name, address, time, place and method of complaint report, certificates, documents submitted by the complainant, the list of other evidence, description of the complaint, place and time of the record of report, name of the recording secretary, signature, product data in case of take-back. In accordance with legal provisions, we store these data for 3 years.

Data processing in case of recruitment

When you apply for a job at ORTOFIT 2011 Kft., during the selection process and after that the company will store your data for 3 years as an evidence against discrimination which may raise. We store these data in order to that we could record your application for the post to be filled at the data Controller, and you could participate in the selection process. This is the Controller's legitimate interest in the recruitment.

We process the following data: your name, permanent address, place of residence, phone number, e-mail address, date and place of birth and other personal data you shared with us during your application. We store the photograph of you, covering letter, CV, copy of documents certifying your application as well as educational and other qualifications.

Information for the visitors of the website:

When our website is visited, we record the visitors IP address and browser fingerprints in server logs for cybersecurity purposes. The attainment of cybersecurity purposes is the legitimate interest of the company. These logs are deleted after 1 month.

If you send a message to us through our website—by filling in the contact form—in addition to your name and your e-mail address, we will also process other personal data provided in the message. We process these data until the case is closed, and the data will also go through the servers of the website provider.

When our website is visited, Google Analytics located on the website will install so called cookies on your computer. This application contains your website-visiting habits, which is the company's legitimate interest, and Google LLC. will also receive the data. The data will be stored on your computer until erasure. If you do not want Analytical cookies to be installed, you can disable that at the browser settings, or you can restrict it with a browser add-on provided by Google: <https://tools.google.com/dlpage/gaoptout>

The functions such as like or share options provided by social networks such as Facebook will install additional cookies that include your website-visiting habits, which is the company's legitimate interest, and social media providers will also receive these data. The data will be stored on your computer until erasure. If you are logged in to these social platforms, plugins provided by social media will be automatically activated. If you do not want these social media cookies and the accompanying other functions, you can disable the installation of cookies in your browser, or you can sign out of your social media account.

Rights under the GDPR

You can always request access to and rectification or erasure of personal data or restriction of processing concerning the data subject from the Controller, and you can object to such processing. Furthermore, you can request disclosure of information in a portable format. For further information, please read Articles 13-19 of the GDPR.

If you have any questions or request concerning data processing, contact us, please.

In these cases, please address your complaint to our data protection officer:

Agent's name:	Katalin Asztalos
Phone number:	+36 20 383 48 83
E-mail address:	info@hd-dental.net

If you would like to file a complaint, you can do that at the following place:

Hungarian National Authority for Data Protection and Freedom of Information
H-1125 Budapest, Szilágyi Erzsébet fasor 22/c Phone.:
+36 (1)391-1400 ugyfelszolgalat@naih.hu